



Hotels with personality

a warm
welcome to
groups
2011/12

come
on in...



'Most Group-Friendly Hotel Chain'
at the 2009 & 2010 Group Travel Awards



group hug!

there's plenty of room at our place!

We're proud to say that we give more warm welcomes than any other group. That's partly because we have over 270 hotels in great locations across Great Britain, but also because we're more than happy to say a big hello to groups.

Whether you're meeting with colleagues, sight seeing with your social club or simply looking for a well deserved holiday, we have all the accommodation you'll need – and some pretty nifty deals too...

For starters, one of your group will stay for FREE when you book for 20 or more! The more the merrier!

Get the latest... we're really on the ball as far as late availability goes. In fact, we send out weekly email alerts to tell you where and when rooms are still free. That way, you and your friends, team-mates or colleagues will never be left out in the cold. Just call **0845 194 98 13** to stay in the loop.

If you're looking for a break overseas please contact our groups team for information on our hotels around the world.

Let's get together! Book for 12 people or more by giving our friendly Groups team a shout on **0845 194 98 13**.

While you're at it, let them know about any special requirements... they'll do their very best to accommodate you.



delicious
meals on the
move!

for every group
of 12 or more,
one person
dines **FREE**

3 course
set menu
only **£10**
per person

...you don't even
have to stay!

Starters

- Soup and a Roll
- Orange and Grapefruit Cocktail
- Fan of Melon with Berry Coulis
- Yorkshire Pudding with Onion Gravy
- Watermelon with Strawberry Salad
- Tuna Salad with Black Olives
- Chicken Liver Pâté with Warm Toast
- Scotch Broth

Main

- Steak and Ale Pie
- Grilled Gammon
- Cottage Pie
- Fish and Chips with Mushy Peas
- Roast Pork/Stuffing with Apple Sauce
- Roast Turkey
- Roast Beef in a Yorkshire Pudding
- Lamb and Root Vegetable Casserole and Dumplings

Desserts

- Blackcurrant Cheesecake
- Sherry Trifle
- Fruit Cheesecake
- Rhubarb Crumble and Custard
- Fresh Fruit Salad
- Chocolate Sponge
- Meringue Nest with Poached Berries
- Profiteroles with Hot Chocolate Sauce

don't forget to leave room for pudding!

give us a bell:

0845 194 98 13

check us out:

www.bestwestern.co.uk/groups

drop us an email:

groups@bestwestern.co.uk

key

what they all mean...



The AA rosette is your guarantee that a hotel takes extra special pride in its cuisine. Choose from over 40 Best Western hotels that have earned this accolade.



EatScotland is a nationwide Quality Assurance Scheme from VisitScotland. A trained team of assessors carries out an incognito visit to assess quality, standards and ambience. Only those hotels which meet the EatScotland quality standards are accredited to the scheme.



Hotels that are inspected annually by the AA and the level of service and facilities they offer are reflected in the number of stars awarded.



Those hotels inspected by the AA but not currently a member.



Hotels that are inspected by the Tourist Board for their level of service and facilities they offer are reflected in the number of stars awarded.

VB = VisitBritain VS = VisitScotland
VW = VisitWales



Hotels that show the Disabled Facilities symbol in their entry have had their facilities inspected by an approved independent inspector e.g. Tourism for All, or regional tourist boards. A number of other hotels within the group do have these facilities however they may not have an official accreditation. We do therefore strongly recommend you check with either our reservations centre or the hotel directly before booking to ensure your chosen hotel can meet all your requirements.



A Best Western International award for hotels that have been recognised for their high performance in the quality and standards assessments.



Country House Hotel. These hotels offer peace and quiet with ample grounds or gardens.



Metro Hotels offer a full service with the exception of dinner but are close to city centre restaurants.



Town House Hotel. High quality town/city centre properties of individual style. Public areas may be limited.



A Small Hotel. Personally run by the proprietor and likely to have limited function business.



A VisitBritain award to those hotels that go the extra mile to make your stay a special one.



Green Tourism grades businesses that try to work in a sustainable, environmentally-friendly way. They use 120 different measures divided into technical sections such as energy, transport, purchasing and wildlife and landscape to assess the different levels. A business will need to achieve 30 measures to reach the bronze standard, 45 for the silver and 60 for the gold.



Number of bedrooms



Ground floor rooms available



Disabled Facilities



Lift



Coach parking on site



Indoor pool



Golf 9/18/36 holes



Other leisure facilities

Free internet access (and it's fast)

There's free unlimited High Speed Internet in every one of our 270 hotels, so you can stay on top of your emails or even check out your favourite blogs. You can be confident however long you spend online, nothing will be added on to your bill.

BEST WESTERN
PREMIER Mostyn Hotel,
London

the best of
the best!



PREMIER

Our Premier hotels
are extra special...

Best Western Premier hotels offer tasteful and luxurious surroundings, exceptional levels of comfort and the most personal of service. With a choice of eight individual properties in Great Britain, many offering luxury spas and stunning golf courses, a break in a Premier hotel will live long in your memory.

See gold banding for all our premier hotels.

For more information call:

0845 263 74 03

or visit:

www.bestwestern.co.uk/premier

London

Best Western's London hotels are scattered throughout this vibrant capital. Take in the city from the top of St Paul's Cathedral and escape the crowds in peaceful Kew Gardens.

Central London, Earls Court	BW The Boltons	BRONZE	★★★★e	VB	56 ROOMS	
Central London, Golders Green	BW Palm Hotel		★★★	VB	75 ROOMS	
Central London, Hyde Park	BW Delmere Hotel	METRO	★★★★e		36 ROOMS	
Central London, Hyde Park	BW Mornington Hotel		★★★★e		70 ROOMS	
Central London, Hyde Park	BW Pheonix Hotel	METRO	★★★	VB	125 ROOMS	
Central London, Kensington	BW Burns Hotel	METRO	★★★	AA	104 ROOMS	
Central London, Kensington	BW PREMIER Shaftesbury Kensington Hotel		★★★★e		133 ROOMS	
Central London, Kensington	BW The Cromwell	METRO	★★★	AA	85 ROOMS	
Central London, Kensington	BW John Howard Hotel		★★★★e		52 ROOMS	
Central London, Paddington	BW Shaftesbury Paddington Court London		★★★★e		200 ROOMS	
Central London, Piccadilly	BW PREMIER Shaftesbury Hotel		★★★★e		67 ROOMS	
Central London, Putney	BW Lodge Hotel	METRO	★★★	AA	57 ROOMS	
Central London, Regent's Park	BW Swiss Cottage Hotel	METRO	★★★	VB	59 ROOMS	
Central London, Victoria	BW Corona		★★★★e		51 ROOMS	
Central London, Victoria	BW Victoria Palace		★★★	VB	86 ROOMS	
Outer London, Bromley	BW Bromley Court Hotel	SILVER	★★★	AA	114 ROOMS	
Outer London, Chiswick	BW Chiswick Palace & Suites	METRO	★★★	VB	64 ROOMS	
Outer London, Harrow	BW Cumberland Hotel	METRO	★★★	AA/VB	84 ROOMS	
Outer London, Ilford	BW Ilford		★★★★e		35 ROOMS	
Outer London, Watford	BW White House Hotel		★★★	AA	57 ROOMS	
Central London, Oxford Street	BW PREMIER Mostyn Hotel		★★★★★	AA	121 ROOMS	
London, West Ealing	BW Maitrise Suites Apartment Hotel				17 ROOMS	



Number of bedrooms



Disabled Facilities



Coach parking on site



Golf 9/18/36 holes



Ground floor rooms available



Lift



Indoor pool



Other leisure facilities

South East England

Best Western's South East England hotels are well placed for attractions like Oxford's museums and colleges, Canterbury Cathedral and the Sussex Downs.

Banbury	BW Banbury House Hotel		★★★★e	80 ROOMS		
Banbury (3 miles)	BW Wroxton House Hotel	BRONZE	★★★ AA	32 ROOMS		
Bognor Regis	BW Beachcroft Hotel		★★★ AA/VB	32 ROOMS		
Brighton	BW Brighton Hotel	METRO	★★★ AA	55 ROOMS		
Brighton, Hove	BW Princes Marine Hotel		★★★ AA	48 ROOMS		
Brighton (9 miles), Steyning	BW Old Tollgate Hotel and Restaurant	SILVER	★★★ AA/VB	38 ROOMS		
Buckingham	BW Buckingham Hotel		★★★ AA	70 ROOMS		
Canterbury	BW Abbots Barton Hotel		★★★ AA	53 ROOMS		
Dover	BW Dover Marina Hotel & Spa		★★★★e	81 ROOMS		
Eastbourne	BW Lansdowne Hotel		★★★ AA/VB	102 ROOMS		
Eastbourne	BW York House Hotel		★★★ AA	60 ROOMS		
Farnham (4 miles)	BW Frensham Pond Hotel		★★★ AA	51 ROOMS		
Folkestone	BW Clifton Hotel		★★★ AA	80 ROOMS		
Gatwick	BW Gatwick Moat House		★★★ AA	125 ROOMS		
Gravesend/Ebbsfleet	BW Manor Hotel	BRONZE	★★★ AA	63 ROOMS		
Hastings	BW Royal Victoria Hotel		★★★ AA	50 ROOMS		
Haywards Heath	BW The Birch Hotel	BRONZE	★★★ AA	51 ROOMS		
Hemel Hempstead	BW The Watermill	BRONZE	★★★ AA	71 ROOMS		
High Wycombe	BW Alexandra Hotel	METRO	★★★ AA	29 ROOMS		
Hythe	BW Stade Court Hotel		★★★ AA	42 ROOMS		
Isle of Wight, Cowes	BW New Holmwood Hotel		★★★ AA/VB	26 ROOMS		
Maidstone	BW Russell Hotel	SILVER	★★★ AA	42 ROOMS		
Milton Keynes (8 miles)	BW Moore Place Hotel		★★★ AA	61 ROOMS		
Newbury	BW West Grange Hotel		★★★★ AA	64 ROOMS		
Oxford	BW Linton Lodge Hotel		★★★ AA	70 ROOMS		
Oxford (10 miles), Middleton Stony	BW Jersey Arms		★★ AA	20 ROOMS		
Portsmouth	BW Royal Beach Hotel		★★★ AA	124 ROOMS		
Reading (3 miles)	BW Reading Moat House		★★★★ AA	129 ROOMS		
Reading (4 miles)	BW Calcot Hotel		★★★ AA	78 ROOMS		
Reigate, Gatwick (8 miles)	BW Reigate Manor Hotel		★★★ AA	50 ROOMS		
Rye (4 miles)	BW Flackley Ash Hotel		★★★ AA/VB	45 ROOMS		
Salisbury	BW Red Lion Hotel		★★★ AA	51 ROOMS		
Sevenoaks (3 miles)	BW Donnington Manor Hotel		★★★ AA	59 ROOMS		
Southampton	BW Chilworth Manor Hotel		★★★ AA	95 ROOMS		
Southampton (8 miles)	BW Crown Hotel		★★★ AA	38 ROOMS		
Southampton (8 miles)	BW Forest Lodge		★★★ AA	36 ROOMS		
Tonbridge	BW Rose and Crown Hotel		★★★ AA	56 ROOMS		
Weybridge	BW Ship Hotel		★★★ AA	76 ROOMS		

South West England

Discover Roman ruins in Bath, mystical chalk horses in Wiltshire and real ones in the New Forest and Dartmoor or lose yourself in the Cotswolds.

Bath (City Centre)	BW Abbey Hotel		★★★	VB	60 ROOMS			
Bath (4.5 miles)	BW Limpley Stoke Hotel	CHH	★★★	VB	60 ROOMS			
Bath (4.5 miles)	BW The Cliffe Hotel		★★★★	AA	11 ROOMS			
Bath (7 miles), Bradford-on-Avon	BW Leigh Park Country House Hotel	SILVER CHH	★★★	VB	38 ROOMS			
Bath (9 miles), Midsomer Norton	BW Centurion Hotel	BRONZE	★★★	AA	44 ROOMS			
Bournemouth	BW Connaught Hotel	SILVER	★★★★	AA	56 ROOMS			
Bournemouth	BW Hotel Royale	SILVER	★★★	AA	64 ROOMS			
Bournemouth	BW Montague Hotel	METRO	★★★	AA	31 ROOMS			
Bournemouth (6 miles), Christchurch	BW Waterford Lodge Hotel		★★★	AA	18 ROOMS			
Bristol	BW Victoria Square Hotel		★★	AA	41 ROOMS			
Bristol (5 miles), Henbury	BW Henbury Lodge Hotel	BRONZE	★★★★	AA	20 ROOMS			
Bristol (9 miles)	BW Compass Inn		★★★	VB	26 ROOMS			
Bristol (12 miles), Clevedon	BW Walton Park Hotel	BRONZE	★★★	VB	40 ROOMS			
Bristol (17 miles), Falfield	BW The Gables Hotel	BRONZE	★★★	AA	46 ROOMS			
Bristol (19 miles), Axbridge	BW Webbington Hotel and Spa	BRONZE	★★★	VB	54 ROOMS			
Chippenham	BW Angel Hotel		★★★	AA	50 ROOMS			
Cirencester	BW Stratton House Hotel		★★★	AA	39 ROOMS			
Dartmoor, Moretonhampstead	BW The White Hart Hotel		★★★★	AA	21 ROOMS			
Dorchester	BW Kings Arms Hotel		★★★	AA	37 ROOMS			
Exeter (4 miles)	BW Lord Haldon Country Hotel		★★★	AA	23 ROOMS			
Falmouth	BW Falmouth Beach Hotel	SILVER	★★★	AA	120 ROOMS			
Falmouth	BW Penmere Manor Hotel		★★★★	AA	37 ROOMS			
Lostwithiel, St.Austell (7 miles)	BW Restormel Lodge Hotel	BRONZE	★★★	AA	36 ROOMS			
Malmesbury	BW Mayfield House Hotel	BRONZE	★★★★	AA	28 ROOMS			
Minehead	BW Northfield Hotel		★★★	AA	30 ROOMS			
Newton Abbot	BW Queens Hotel	METRO	★★★	AA	26 ROOMS			
Newquay	BW Hotel Bristol		★★★	AA	74 ROOMS			
Plymouth	BW Duke of Cornwall Hotel		★★★★	AA	72 ROOMS			
Shaftesbury	BW Royal Chase Hotel		★★★★	AA	33 ROOMS			
St Austell	BW Cliff Head Hotel		★★★	AA	57 ROOMS			
Swindon (12 miles)	BW Sudbury House Hotel		★★★	AA	49 ROOMS			
Swindon (4 miles)	BW PREMIER Blunsdon House Hotel	GOLD	★★★★	AA	108 ROOMS			
Taunton, Ilminster	BW Shrubbery Hotel	SILVER	★★★	AA/VB	21 ROOMS			
Tiverton	BW Tiverton Hotel	SILVER	★★★	AA	69 ROOMS			
Torquay	BW Hotel Gleneagles		★★★	AA	41 ROOMS			
Torquay	BW Livermead Cliff Hotel		★★★	AA/VB	65 ROOMS			
Wells	BW Swan Hotel	SILVER	★★★★	AA/VB	49 ROOMS			



Number of bedrooms



Disabled Facilities



Coach parking on site



Golf 9/18/36 holes



Ground floor rooms available



Lift



Indoor pool



Other leisure facilities



East of England

Get to know ancient cathedral cities Ely and Peterborough, the tranquil Norfolk Broads or be inspired by Cambridge. All from your East of England Best Western hotel!

Bury St. Edmunds	BW Priory Hotel	★★★★	AA	36 rooms	
Cambridge	BW The Gonville Hotel	BRONZE	★★★	AA	80 rooms
Cambridge (5 miles)	BW Cambridge Quay Mill Hotel	BRONZE	★★★★	AA	50 rooms
Chelmsford	BW Atlantic Hotel	★★★	AA	59 rooms	
Chelmsford	BW Ivy Hill Hotel	★★★	AA	33 rooms	
Colchester	BW Marks Tey Hotel	★★★★	AA	110 rooms	
Colchester	BW The Rose & Crown Hotel	★★★	AA	39 rooms	
Hunstanton, King's Lynn (14 miles)	BW Le Strange Arms Hotel	★★★	AA	43 rooms	
Ipswich	BW Gatehouse Hotel	★★★★	AA	15 rooms	
Ipswich (3 miles)	BW Claydon Country House Hotel	BRONZE	★★★★	AA	36 rooms
Ipswich (13 miles), Woodbridge	BW Ufford Park Hotel, Golf & Spa	★★★	AA	87 rooms	
King's Lynn	BW Knights Hill Hotel & Spa	SILVER	★★★	AA	79 rooms
Luton	BW Menzies Strathmore Hotel	★★★★	AA	152 rooms	
Newmarket	BW Heath Court Hotel	★★★	AA	41 rooms	
Norwich	BW Annesley House Hotel	BRONZE	★★★★	AA	26 rooms
Norwich	BW George Hotel	★★★★	AA	43 rooms	
Peterborough	BW Orton Hall Hotel	SILVER	★★★★	AA	73 rooms
Stevenage	BW Roebuck Inn	★★★	AA	26 rooms	
Swaffham, King's Lynn (14 miles)	BW George Hotel	★★★★	AA	29 rooms	
Welwyn Garden City	BW Homestead Court Hotel	BRONZE	★★★	AA	67 rooms

the more
the merrier!

one of your group will stay for FREE when you book for 20 or more!

Give our friendly Groups team a shout on 0845 194 98 13

East Midlands

Stay in one of Best Western's hotels in the East Midlands for Peak District hikes, Bakewell puddings and Gothic Lincoln Cathedral. You could even follow in Robin Hood's footsteps!

Buxton	BW Lee Wood Hotel	★★★★	AA	38 ROOMS	↑ ↓	🚗
Corby	BW Rockingham Forest Hotel	BRONZE	★★★★	VB	71 ROOMS	🚗
East Midlands Airport/Kegworth	BW PREMIER Yew Lodge Hotel	SILVER	★★★★	AA	103 ROOMS	♿ ↑ ↓ 🚗 🏠 +
Horncastle, Lincolnshire	BW Admiral Rodney Hotel	★★★★	AA/VB	31 ROOMS	🚗 ♿ ↑ ↓ 🚗	
Lincoln (6 miles)	BW Bentley Hotel and Leisure Club	★★★★	AA	80 ROOMS	🚗 ♿ ↑ ↓ 🚗 🏠 +	
Louth	BW Kenwick Park Hotel	BRONZE	★★★★	AA	34 ROOMS	🚗 ♿ 🏠 +
Northampton	BW Lime Trees Hotel	★★★★	AA	30 ROOMS		
Nottingham	BW Westminster Hotel	★★★★	AA	73 ROOMS	↑ ↓ 🚗	
Nottingham (4 miles)	BW Bestwood Lodge Hotel	★★★★	AA	40 ROOMS	🚗	
Oakham	BW Normanton Park Hotel	★★★★	AA	30 ROOMS	♿ 🚗	
Retford	BW West Retford Hotel	BRONZE	★★★★	AA	63 ROOMS	🚗
Skegness	BW The Vine Hotel	★★★★	AA	25 ROOMS	🚗	
Worksop	BW Lion Hotel	BRONZE	★★★★	AA	46 ROOMS	↑ ↓ 🚗
Worksop (6 miles)	BW Charnwood Hotel	★★★★	AA	44 ROOMS	↑ ↓ 🚗	

Book a Best Western hotel in the Heart of England for all things Shakespeare in Stratford-upon-Avon and the world heritage site of Ironbridge

Heart of England

Birmingham, Dudley	BW Himley Hotel	★★★★	VB	65 ROOMS	🚗	
Birmingham, Henley in Arden	BW Henley Hotel	★★★★	VB	30 ROOMS	🚗	
Birmingham, NEC	BW Westley Hotel	★★★★	AA	37 ROOMS	🚗	
Birmingham, Studley	BW Studley Castle Hotel	★★★★	AA	57 ROOMS	↑ ↓ 🚗	
Birmingham, Sutton Coldfield	BW PREMIER Moor Hall Hotel & Spa	GOLD	★★★★	AA	82 ROOMS	↑ ↓ 🚗 🏠 +
Coventry (6 miles)	BW Weston Hall Hotel	★★★★	AA	36 ROOMS	🚗	
Hereford (14 miles), Leominster	BW Talbot Hotel	★★★★	AA	29 ROOMS	🚗	
Kenilworth, Warwick (4 miles)	BW Peacock Hotel	★★★★	AA/VB	29 ROOMS	🚗	
Leamington Spa	BW Falstaff Hotel	★★★★	AA	63 ROOMS	🚗	
Leicester	BW Leicester Stage Hotel	★★★★	VB	79 ROOMS	🚗 +	
Leicester (15 miles), Melton Mowbray	BW Leicester North Hotel	★★★★	AA	56 ROOMS	🚗	
Lichfield	BW The George Hotel	BRONZE	★★★★	AA	45 ROOMS	↑ ↓ +
Lutterworth, Hinckley (8 miles)	BW Ullesthorpe Court Hotel & Golf Club	SILVER	★★★★	AA	72 ROOMS	↑ ↓ 🚗 🏠 +
Market Harborough	BW Three Swans Hotel	★★★★	AA/VB	61 ROOMS	↑ ↓ 🚗	
Stoke on Trent	BW Stoke on Trent Moat House	SILVER	★★★★	AA	147 ROOMS	↑ ↓ 🚗 🏠 +
Stoke on Trent (6 miles)	BW Manor House Hotel	★★★★e	VB	57 ROOMS	♿ 🚗 🏠	
Stratford upon Avon	BW Grosvenor Hotel	★★★★	AA	73 ROOMS	🚗	
Stratford-upon-Avon (8 miles)	BW Salford Hall Hotel	★★★★	AA	36 ROOMS	🚗	
Telford (4 miles), Ironbridge	BW Valley Hotel	GOLD	★★★★	AA/VB	44 ROOMS	↑ ↓ 🚗

Number of bedrooms

Disabled Facilities

Coach parking on site

Golf 9/18/36 holes

Ground floor rooms available

Lift

Indoor pool

Other leisure facilities



Yorkshire

Book a Best Western hotel in Yorkshire for plenty of highlights in York courtesy of the Romans and Vikings, culture in Sheffield's Millennium Galleries and outdoor activities on the North York Moors.

Barnsley (3 miles)	BW Ardsley House Hotel & Health Club	★★★	AA	74 ROOMS			
Beverley	BW Lairgate Hotel	★★★	AA	30 ROOMS			
Beverley (13 miles)	BW Bell in Driffield	★★★	AA	16 ROOMS			
Boroughbridge, York (17 miles)	BW Crown Hotel	BRONZE	★★★	AA/VB	37 ROOMS		
Bradford, Leeds (10 miles)	BW Guide Post Hotel	BRONZE	★★★	AA	42 ROOMS		
Doncaster (6 miles)	BW PREMIER Mount Pleasant Hotel	SILVER	★★★★	AA	56 ROOMS		
Doncaster (7 miles), Mexborough	BW Pastures Hotel	★★★	AA/VB	60 ROOMS			
Harrogate	BW Cedar Court Hotel	★★★★	AA	100 ROOMS			
Harrogate (3 miles)	BW Dower House Hotel & Spa	★★★	VB	29 ROOMS			
Hull (4 miles)	BW Willerby Manor Hotel	★★★	AA	51 ROOMS			
Hull (11 miles), Barton upon Humber	BW Reeds Country Hotel	★★★	AA	26 ROOMS			
Leeds (10 miles), York (16 miles)	BW Milford Hotel	BRONZE	★★★	AA	44 ROOMS		
Leeds Bradford Airport (10 miles)	BW Rombalds Hotel & Restaurant	★★★	AA	15 ROOMS			
Pickering	BW Forest And Vale Hotel	BRONZE	★★★	AA	22 ROOMS		
Pontefract	BW Rogerthorpe Manor Hotel	BRONZE	★★★	AA	22 ROOMS		
Ripon	BW Ripon Spa Hotel	BRONZE	★★★	AA/VB	40 ROOMS		
Rotherham	BW Consort Hotel	BRONZE	★★★	AA	27 ROOMS		
Rotherham	BW Elton Hotel	BRONZE	★★★	AA	27 ROOMS		
Scarborough	BW Ox Pasture Hall	CHH	★★★	AA	21 ROOMS		
Sheffield	BW Cutlers Hotel	BRONZE	★★★	AA	45 ROOMS		
Sheffield (6 miles)	BW Mosborough Hall Hotel	BRONZE	★★★	AA	41 ROOMS		
Wakefield	BW Hotel St Pierre	★★★	AA	54 ROOMS			
York (City Centre)	BW Kilima Hotel	★★★	AA/VB	26 ROOMS			
York (City Centre)	BW Monkbar Hotel	SILVER	★★★	AA/VB	99 ROOMS		
York (City Centre)	BW Dean Court Hotel	BRONZE	★★★★	AA/VB	37 ROOMS		
York	BW York Pavilion Hotel	★★★	AA/VB	63 ROOMS			



North West England

Take yourself to a Best Western hotel in North West England for the country's highest mountains in the Lake District and all the fun of the fair on Blackpool Pleasure Beach.

Ambleside	BW Ambleside Salutation Hotel	SILVER	★★★	AA	52 ROOMS				
Bassenthwaite, Keswick (7 miles)	BW Castle Inn Hotel		★★★★	AA	46 ROOMS				
Blackburn (5 miles)	BW Mytton Fold Hotel & Golf Complex		★★★	VB	43 ROOMS				
Blackpool	BW Carlton Hotel		★★★★	AA	58 ROOMS				
Burnley (6 miles)	BW Higher Trapp Country House Hotel	BRONZE	★★★	VB	29 ROOMS				
Carlisle	BW Cumbria Park Hotel		★★★	AA	47 ROOMS				
Chester (City Centre)	BW Westminster Hotel	GOLD	★★★	AA	75 ROOMS				
Chester (City Centre)	BW PREMIER Queen Hotel	GOLD	★★★★	AA	218 ROOMS				
Chester (6 miles)	BW Llyndir Hall Hotel	GOLD	★★★	AA	48 ROOMS				
Grasmere	BW Grasmere Red Lion Hotel		★★★	AA	49 ROOMS				
Kendal	BW Castle Green Hotel in Kendal	SILVER	★★★	AA	99 ROOMS				
Lancaster	BW Royal Kings Arms		★★★	AA	55 ROOMS				
Liverpool	BW Alicia Hotel	SILVER	★★★	AA	41 ROOMS				
Manchester	BW Willow Bank Hotel	GOLD	★★★	AA	116 ROOMS				
Manchester, Manchester Airport	BW Cresta Court Hotel	BRONZE	★★★	AA/VB	140 ROOMS				
Manchester (7 miles), Oldham	BW Hotel Smokies Park		★★★	AA	73 ROOMS				
Manchester (10 miles), Bury	BW Bolholt Country Park Hotel	SILVER	★★★	VB	62 ROOMS				
Penrith (14 miles)	BW Shap Wells Hotel		★★★	AA	96 ROOMS				
Penrith (14 miles)	BW Glenridding Hotel		★★★	AA	36 ROOMS				
Preston (4 miles)	BW PREMIER Leyland Hotel	GOLD	★★★★	AA	93 ROOMS				
Preston (8 miles)	BW Garstang Country Hotel and Golf Club		★★★	AA/VB	32 ROOMS				
Preston (12 miles)	BW Park Hall Hotel	BRONZE	★★★	AA/VB	140 ROOMS				
Rochdale	BW Broadfield Park Hotel		★★★	VB	29 ROOMS				
Southport	BW Royal Clifton Hotel & Spa		★★★	AA	111 ROOMS				
St Annes	BW Glendower Promenade Hotel		★★★	AA	60 ROOMS				
Stockport	BW Moorside Grange Hotel		★★★	AA	98 ROOMS				
Warrington	BW Fir Grove Hotel & Restaurant	GOLD	★★★	AA	52 ROOMS				
Widnes	BW Everglades Park Hotel	BRONZE	★★★	VB	67 ROOMS				
Wigan	BW Lancashire Manor Hotel		★★★	AA/VB	46 ROOMS				



North East England

Between Hogwarts and Hadrian's Wall, there are several Best Western hotels near major North East England attractions.

Consett, Durham	BW Derwent Manor Hotel		★★★	AA	48 rooms	↑ ↓	🚗	🏠	+
Darlington	BW Walworth Castle Hotel	SILVER	★★★	AA	32 rooms		🚗		
Darlington (4 miles)	BW The Croft		★★★	AA/VB	20 rooms		🚗		+
Durham	BW Honest Lawyer Hotel	BRONZE	★★★	AA	46 rooms		🚗		
Durham (8 miles)	BW Hardwick Hall Hotel		★★★★	AA	51 rooms	↑ ↓	🚗		
Durham (9 miles)	BW Whitworth Hall Hotel	CHH	★★★	AA/VB	29 rooms		🚗		
Hartlepool	BW Grand Hotel	Q	★★★	AA	48 rooms	↑ ↓	🚗		
Hexham	BW Beaumont Hotel	BRONZE	★★★	AA	34 rooms	↑ ↓	🚗		
Middlesbrough	BW Middlesbrough		★★★	AA	32 rooms		🚗		
Newcastle-upon-Tyne	BW New Kent Hotel	BRONZE	★★★	AA/VB	32 rooms		♿		
Newcastle-upon-Tyne	BW Ryokan Hotel		★★★	VB	20 rooms	↑ ↓			
South Shields	BW Sea Hotel		★★★	AA/VB	37 rooms		🚗		
Stockton-on-Tees (3 miles)	BW Parkmore Hotel & Leisure Club		★★★	AA	55 rooms		🚗	🏠	+
Sunderland	BW Roker Hotel	Q	★★★	AA	43 rooms	↑ ↓			

Channel Islands

Clamber around castles or surf the waves in Jersey and Guernsey, the largest of the Channel Islands. Best Western hotels are a great jumping-off point for day trips to fairytale Sark.

Guernsey, St. Peter Port	BW Moores Central Hotel	BRONZE	★★★	AA/VB	49 rooms	↑ ↓		+	
Guernsey, St. Peter Port	BW Hotel de Havelet	Silver BRONZE	★★★	AA/VB	34 rooms			🏠	
Jersey, St. Helier	BW Royal Hotel	BRONZE	★★★	AA	89 rooms	↑ ↓		+	

Free internet access (and it's fast)

There's free unlimited High Speed Internet in every one of our 270 hotels, so you can stay on top of your emails or even check out your favourite blogs. You can be confident however long you spend online, nothing will be added on to your bill.



North Wales

Pick one of Best Western's hotels in North Wales for mountain walks in Snowdonia or coastal retreats on Anglesey.

Beumaris, Bangor (3 miles)	BW Bulkeley Hotel	★★★	AA	43 ROOMS			
Betws-y-Coed	BW Waterloo Hotel and Lodge	★★★	AA/VW	47 ROOMS			
Wrexham, Chester (15 miles)	BW Cross Lanes Hotel		★★★	AA	16 ROOMS		

Cardiff, Tintern Abbey, the Brecon Beacons and the Gower Peninsular are all within easy reach of Best Western's hotels in South Wales.

South Wales

Bridgend, Nr Cardiff	BW Heronston Hotel & Leisure Club	★★★	AA	75 ROOMS					
Cardiff (4 miles)	BW New House Country Hotel		★★★★	VW	37 ROOMS				
Cardiff (5 miles), Barry	BW Mount Sorrel Hotel	★★★	AA	42 ROOMS					
Cardiff (8 miles)	BW St. Mellons Hotel	★★★	AA	41 ROOMS					
Llanelli	BW Diplomat Hotel	★★★	AA	50 ROOMS					
Newport (3 miles)	BW Parkway Hotel	★★★★	AA	70 ROOMS					
Pembroke	BW Lamphey Court Hotel & Spa	★★★	AA	39 ROOMS					
Swansea	BW Aberavon Beach Hotel		★★★	AA	52 ROOMS				
Tintern, Chepstow (4 miles)	BW Royal George Hotel	★★★	AA	15 ROOMS					

North Scotland

Best Western's hotels in the north of Scotland are perfectly located for climbing Ben Nevis or exploring Loch Ness.

Aberdeen	BW Summerhill Hotel & Suites	★★★	VS	45 ROOMS					
Banchory, Aberdeen (18 miles)	BW Burnett Arms Hotel		★★★	VS	18 ROOMS				
Fort William	BW Imperial Hotel	★★★	VS	36 ROOMS					
Fort William (14 miles)	BW Glenspean Lodge Hotel			★★★	AA	15 ROOMS			
Inverness	BW Inverness Palace Hotel & Spa		★★★	AA/VS	88 ROOMS				
Inverness (2 miles)	BW Lochardil House Hotel		★★★★	VS	28 ROOMS				
Inverness (16 miles), Nairn	BW Windsor Hotel	★★★	VS	52 ROOMS					



Number of bedrooms



Disabled Facilities



Coach parking on site



Golf 9/18/36 holes



Ground floor rooms available



Lift



Indoor pool



Other leisure facilities

Central Scotland

From your Best Western hotel, see modern art in Glasgow, the Royal Mile in Edinburgh and experience the rugged highland peaks of Loch Lomond.

Dundee	BW Invercarse Hotel	★★★	VS	44			
Dundee	BW Queens Hotel	★★★	VS	53			
Dundee (5 miles), Broughty Ferry	BW Woodlands Hotel	★★★	VS	38			
Dunfermline (2 miles)	BW Keavil House Hotel	SILVER	★★★★★	AA/VS	73		
Dunoon	BW Argyll Hotel	★★★	VS	31			
Edinburgh (City Centre)	BW Edinburgh City Hotel	BRONZE	★★★	AA/VS	52		
Edinburgh (City Centre)	BW Bruntsfield Hotel	GOLD	★★★★	AA/VS	67		
Edinburgh	BW Kings Manor Hotel	GOLD	★★★	AA/VS	95		
Edinburgh	BW Braid Hills Hotel	★★★	AA/VS	67			
Edinburgh	BW Edinburgh Capital Hotel	SILVER	★★★	AA/VS	111		
Falkirk	BW Park Hotel	★★★	VS	55			
Glasgow	BW Glasgow City Hotel	BRONZE	THH	★★★	AA	53	
Glasgow (18 miles), Langbank	BW Gleddoch House Hotel	★★★	AA/VS	70			
Glasgow (5 miles)	BW Garfield House Hotel	★★★	AA/VS	45			
Glasgow (8 miles), Eaglesham	BW Eglinton Arms Hotel	★★★★★	VS	34			
Glenrothes	BW Balgeddie House Hotel	★★★	VS	18			
Isle of Arran	BW Kinloch Hotel	SILVER	★★★	AA/VS	37		
Lanark	BW Cartland Bridge Hotel	CHH	★★★	AA/VS	20		
Livingston (7 miles)	BW Hilcroft Hotel	BRONZE	★★★	VS	32		
Loch Lomond	BW Buchanan Arms Hotel & Spa	★★★	AA	52			
Perth	BW Queens Hotel	BRONZE	★★★	AA	51		
St. Andrews	BW Scores Hotel	★★★	AA/VS	30			
Strathaven, East Kilbride (7 miles)	BW Strathaven Hotel	BRONZE	★★★★e	VS	22		

South Scotland

With Greta Green and medieval Caerlaverock Castle nearby, Best Western's South Scotland hotels provide a perfect base for a romantic break.

Dumfries	BW Station Hotel	BRONZE	★★★	AA/VS	32	
Kirkcudbright	BW Selkirk Arms Hotel	SMALL	★★★	AA/VS	16	
Lockerbie	BW Dryfesdale Country House Hotel	★★★★★	AA/VS	28		
Moffat	BW Moffat House Hotel	★★★	AA	20		
Selkirk	BW Philipburn Country House Hotel	SILVER	★★★★	VS	18	



Best Western Groups/Special Services acts as an agent for bookings made on clients' behalf.

Best Western Groups/Special Services accepts no liability for bookings entered into directly with hotels.

1. Group Cancellation: Cancellation of the whole booking, to avoid incurring charges, written notification of cancellation must be received by the Best Western Groups desk no later than 28 days prior to arrival. See also cl 6.3 below.

2. Provisional numbers: Are required 28 days prior to arrival. Special agreement can be made with the hotel to hold an agreed number of additional rooms until the final numbers are received no later than 14 days prior to arrival. These additional rooms held will not be subject to cancellation charges if released no later than 14 days prior to arrival. Cancellation charges will, however, be payable in respect of all other rooms cancelled within 28 days of arrival.

3. Group Contract: A group contract will be issued by the individual hotel(s) which must be signed and returned within 14 days of confirmation of the booking, the contract will reflect the group booking conditions.

4. Final named rooming list: To be received no later than 14 days prior to arrival.

5. Credit: It is at the discretion of the individual hotel if credit facilities are to be offered.

6. Non credit cleared clients:

6.1 Will be required to pay a deposit of 20% to the hotel no later than 42 days prior to arrival. This will be based on the full allocation of rooms held at that stage and on receipt of the hotel's pro-forma invoice.

6.2 Balance of payment is due to the hotel based on final invoice no later than 7 clear working days (excludes bank holidays and weekends) prior to arrival. The hotel/Best Western reserve the right to cancel a reservation if payment is not received by the due date in which case cancellation charges as set out below will be payable.

6.3 Cancellation for non credit cleared clients: any deposit paid will be refunded in full if written notification of cancellation of the whole booking is received by the Best Western Groups desk no later than 28 days prior to arrival.

7. Substantial changes and cancellation by client:

7.1 A "substantial change" means a change of date, a change to duration of stay or a reduction in the number of rooms by 25% or more of the rooms originally booked.

7.2 Any substantial change to or cancellation of a booking must be notified to the Best Western Groups desk verbally and then in writing. Notice of cancellation or substantial change will only be effective on the working day that it is received in writing by the Best Western Groups desk. A working day is any day Monday to Friday other than bank and public holidays in England.

7.3 For all cancellations and substantial changes notified within 28 days of arrival, the hotel is entitled to charge a fee of 100% of the full cost of the first night's arrangements (including all meals based on the allocation held prior to cancellation) or, for non credit clients, retain the deposit paid if greater.

7.4 Where any change or cancellation changes the number of group members, the hotel will recalculate the cost of the arrangements and re-invoice you accordingly.

8. Substantial changes & cancellation by hotel:

8.1 Will be notified in writing via Best Western Groups/Special Services.

8.2 The hotel will offer the client alternative accommodation of equivalent or superior standard within reasonable proximity of the original hotel. When a suitable alternative is offered, no compensation or other claim will be paid in addition.

8.3 The hotel has the right to cancel any booking without liability in event of clients' failure to make payment by the due date or the hotel or Best Western Groups/Special Services becoming aware of a deterioration in the clients' financial situation or of any matter connected with the booking which may cause prejudice to the reputation of the hotel or Best Western.

9. Clients responsibility

9.1 Any special requirements must be notified as soon as possible. They are not guaranteed unless specifically confirmed by the hotel in writing.

9.2 Unless otherwise advised, the hotel has no plans for refurbishment but this situation may change.

9.3 The hotel has disabled access but if you have any disability related requirements, please advise the hotel directly as soon as possible.

9.4 Reference to any Best Western hotel in any published material must always be preceded by the Best Western legend.

10. Free place: 1 free place per every 20 full paying passengers (based on final operated numbers) on same meal basis as the group, based on single occupancy and limited to 2 places per group for driver and/or tour leader use only (one free place per 12 full paying passengers on Meal Stops, limited to 2 places per group)

11. Rates: Group rates apply to a minimum of 12 full paying passengers. If numbers fall below 12, unless previously agreed, the hotel has the right to amend prices accordingly.

12. Porterage: Based on 1 bag per person on arrival and departure, included in the price of the arrangement.

13. Children: Maximum of 2 up to & including age of 15 stay free when sharing a family room with 1 full paying adult on a room only basis, unless previously agreed. Any meals should be paid for as taken directly to the hotel.

14. Force Majeure: Except where otherwise expressly stated in these conditions, neither Best Western nor the hotel will have any liability where the performance or prompt performance of our respective contractual obligations is prevented or affected by or you otherwise suffer any damage or loss of any description as a result of "force majeure". In these conditions, "force majeure" means any event which Best Western or the hotel could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside Best Western/the hotel's control.

15. Hotel's Liability:

15.1 The hotel does not accept responsibility for loss of or damage to any items of value (including but not limited to cash, jewellery and electronic items such as laptops, cameras and phones) unless deposited with the reception desk for safe keeping.

15.2 The hotel is entitled to rely on the limitations of liability for lost or damaged property contained in the Hotel Proprietors' Act 1956, a copy of which will be displayed in reception. Where applicable, the hotel's maximum liability for lost or damaged property is limited to £50 per item and £100 per guest.

16. Check In/Out: Check in to the hotel must be after 2.00pm on day of arrival and check out before 11.00am on day of departure unless otherwise agreed by the Hotel.

17. Corkage: No wines, spirits, food or beverage may be brought into the Hotel or grounds by you or on your behalf for consumption on the Hotel premises unless the prior consent of the Hotel has been obtained, for which a charge will be made.

18. Complaints:

18.1 In the event that you have any reason to complain, or suffer any kind of injury or illness whilst at the hotel you must immediately inform the hotel. Any verbal notification must be put in writing and given to the hotel as soon as possible. If you remain dissatisfied you must write to the hotel/Best Western within 28 days of the end of the arrangements giving your booking reference and full details of your complaint, illness or injury. No liability can be accepted if you fail to notify the complaint or claim entirely in accordance with this clause (this provision does not apply to any personal injury claim arising from the hotel's negligence).

18.2 If you have any complaint concerning the service Best Western provides, you must inform us in writing within 7 days of the complaint arising. If you fail to do so, Best Western will have no liability.

19. Behaviour:

19.1 You accept responsibility for any damage or loss caused by any member of your group. Full payment for any such damage or loss must be paid direct at the time to the hotel.

19.2 The hotel is entitled to exclude or remove any guest who causes damage, danger or distress or otherwise behaves in an inappropriate manner.

20. Meal Stops:

20.1 Meal Stops are defined as: non accommodation bookings. Services supplied relate exclusively to dining only.

20.2 Update on numbers will be required 10 days prior to arrival. Final numbers must be advised 2 clear working days prior to arrival.

20.3 Cancellation deadline, for the whole booking without incurring charges is set at 10 days prior to arrival. A maximum of 3 places can be cancelled without incurring charges up to 2 clear working days prior to arrival.

20.4 A working day is any day which is not a Saturday, Sunday or public holiday in England, Scotland or Wales.

There's plenty of room at our place...



Call us on:

0845 194 98 13

Email:

groups@bestwestern.co.uk

Visit:

www.bestwestern.co.uk/groups

Calling from overseas:

+44 1904 695 450

Fax:

+44 (0)1904 695 458



facebook.com/bestwesterngb
twitter.com/bestwesterngb
blog.bestwestern.co.uk

Cover Image: BEST WESTERN PREMIER Mount Pleasant Hotel, Doncaster